



5Sport – Privacy Policy

Legal Basis

This policy was put into effect as of 24th May 2018. The new EU General Data Protection Regulation (GDPR) will come into effect on 25th May 2018). By signing up to our services or subscribing to our website, you are opting to receive, communication from us with regards to services and marketing material such as; promotional offers and competitions in relation to the services.

Types of Data That We Possess

Personal Data – This is data use to identify a particular person. The personal data in which we possess at 5SPORT has been given to us directly from the data subject themselves (i.e. yourself).

Anonymous Data – We sometimes collect data for purposes of business analysis. For example, understanding how many people are accessing our website. However, this data is anonymous, meaning the data is not identifiable to a person.

Sensitive Data – This may be data that is required for a specific service, i.e. Medical Information or Age of a participant. This data is kept confidential and will only be seen by the member of staff that is requesting it at the event. In cases of medical emergencies, this data may be passed to the emergency service if requested – you will be notified of this when you submit the data.

Data Controller

All data is controlled by our Managing Director, Emily Senior. Who can be contacted on 5sportcentral@gmail.com or 07538690071 if you have any queries regarding your personal data.

Data Processors

We use Wix.com to help with the design of our website, www.5sport.co.uk and this includes helping us to process data that is inputted on our website. However, Wix do not use the data that you present to us. Data inputted on our website is for the use of 5SPORT services only and therefore Wix will not contact you directly. If you wish to read more of the Wix Privacy Policy you may do so here: Wix.com - Privacy Policy.

Our website, www.5sport.co.uk also uses the analytics apps to help us track the visitors on our website, however this data is anonymous, meaning that the data is unidentifiable to a person. For any more information or queries with regards to this, please contact our Managing Director, Emily Senior on 5sportcentral@gmail.com

Your Rights

Right to Withdraw:

As a valued customer, you have the right to withdraw your personal data from us at any time.

If you wish to opt OUT of future marketing and promotional notifications (via email or phone) from 5SPORT, including future promotional offers for our services, please respond to the email, text or phone call with the words 'opt out'. We must inform you that this will also include missing out on promotional offers and competitions for Holiday Camps, Sports Clubs, Events and other future sporting services in which we deliver. In opting out, your data will be removed from our marketing campaigns immediately.

Your data will still be used to contact you with regards to any information you need for your chosen service (e.g. Location, Time, Balance Remaining etc.) even if you wish to opt out of the promotional contact.



Right to Complain:

The new General Data Protection Regulations, as of 25th May 2018, allows you express complaint if you feel that your data has been falsely used in any way. To do so you will need to contact the Information Commissioner's Office (ICO.)

Retaining Your Data

Personal Data is retained with the highest of privacy protocols by the data controller and we can assure you that 5SPORT has taken all the necessary measures to keep all of our customers data safe.

If you no longer require our services and choose to 'opt out' of marketing campaign's, we will dispose of your data immediately and correctly. If you then choose to use our services again in the future, you will be asked to re-enter or re-submit your data for the purposes of that services.

For any further information or clarification with regards to our Privacy Policy, please contact Emily at 5sportcentral@gmail.com